

Premiere Home^{Realty}

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Coping With Moving Day

While packing and unpacking is in progress, consider having a sitter or a friend watch your younger children. Don't let children distract the moving crew from their work and services. Prepare a "ready box" that can be first off the truck; stock it with things you will need immediately, such as snacks, kitchen items, bathroom toiletries, hand tools, etc.

Vehicles

Automobiles

Options: choosing the moving company or going with an auto transport company. Car carriers generally charge lower rates than movers and have shorter transit times than movers. You will need to shop for the most competitive pricing. If your quote seems unusually low/high, it's never a bad idea to ask why. Remember, you often get what you pay for.

What are the different types of trailers?

To ship your car most efficiently and cost-effectively, it's important to know about the different shipping techniques, such as open and closed trailers. The model of the car and the destination where you will transport it, will help determine if you will need an open or closed trailer.

What is an Open Trailer?

An open trailer is the more popular and frequently used trailer. They carry anywhere from 10-12 vehicles at a time.

Advantages: Open trailers are less expensive than closed trailers. The cost is determined by the weight of the vehicle.

Disadvantages: Open trailers are subject to the elements. (i.e. rain, snow, wind, dirt and dust).

What is a Closed Trailer?

A closed trailer is a vehicle that has a covered freight area. It is commonly used for shipping expensive or classic cars that need to be protected. If you wish to protect your car from wind blown sand and heat, this is your best option.

Advantages: The car is well-protected from the elements of nature.

Disadvantages: Closed trailers cost more. Keep in mind, the cost is determined by the weight of the vehicle. *Note:* Remove all valuables from the car, leave as little gas as possible in the gas tank for weight and safety purposes.

How much will it cost?

Obtain quotes from our network of auto transport vendors. You will need to provide the following information: origin/destination, departure date, type of vehicle and special requests like door to door delivery, etc. Some companies will auto transport vendor network is made up of only qualified organizations with a reputation for honest, reliable service.

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Is my car insured?

The company who transports your vehicle(s) should provide adequate insurance to protect against driver negligence. Ask for a copy of the "Certificate of Insurance" and familiarize yourself with the types of coverage provided. Most companies specifically exclude: road damage, damage or theft of personal items left in the car, small nicks & dents and glass breakage. Consult with your current auto insurance agent to verify if you need supplemental coverage.

Turning your vehicle over to the carrier.

Prior to handing over your car to a driver or transport company, be sure you receive an "Original Inspection Report." This report provides: pick-up and delivery information, current mileage, and most importantly, shows the condition of your car at time of pick-up (pre-existing scratches and dents, cracked glass/mirrors, general paint condition, etc.).

Accepting your vehicle for delivery.

At the time of delivery, inspect your vehicle thoroughly and compare the condition and mileage against the "Original Inspection Report". Many transport companies also provide a copy of this report at time of delivery. If there are discrepancies, note them as exceptions and be sure the driver signs it. NEVER accept your vehicle at night if you cannot verify its condition and without being signed by the driver.

What if there's damage?

The majority of auto transport experiences are worry-free, with your vehicle arriving at the scheduled time. On occasion, a vehicle may become damaged in transit. If this should happen, be sure to note all damage on your inspection report, obtain the driver's signature, then contact your car transport company. Be sure to let your transporter know there was damage, as they can often help you expedite the claims process. The transport company will work with you to reimburse you for verifiable damage done to your car.

What about cancellation fees?

Demand a written contract with approximate delivery dates then carefully read the terms and conditions, especially clauses dealing with insurance and cancellation fees before committing to a provider (there could be a charge of up to \$200).

What's in your trunk?

As of 1990 the Department of Transportation ruled that you may not load any items in a vehicle other than clothing. Auto transporters are not licensed to carry household goods or personal items. Damage to your vehicle due to household goods shifting or breaking is not covered by insurance.

Be sure to ask about the security measures at the facility where your car will be stored before being loaded on the truck. Many companies claim they have secure storage for your car, but in actu